First Citizens

business online

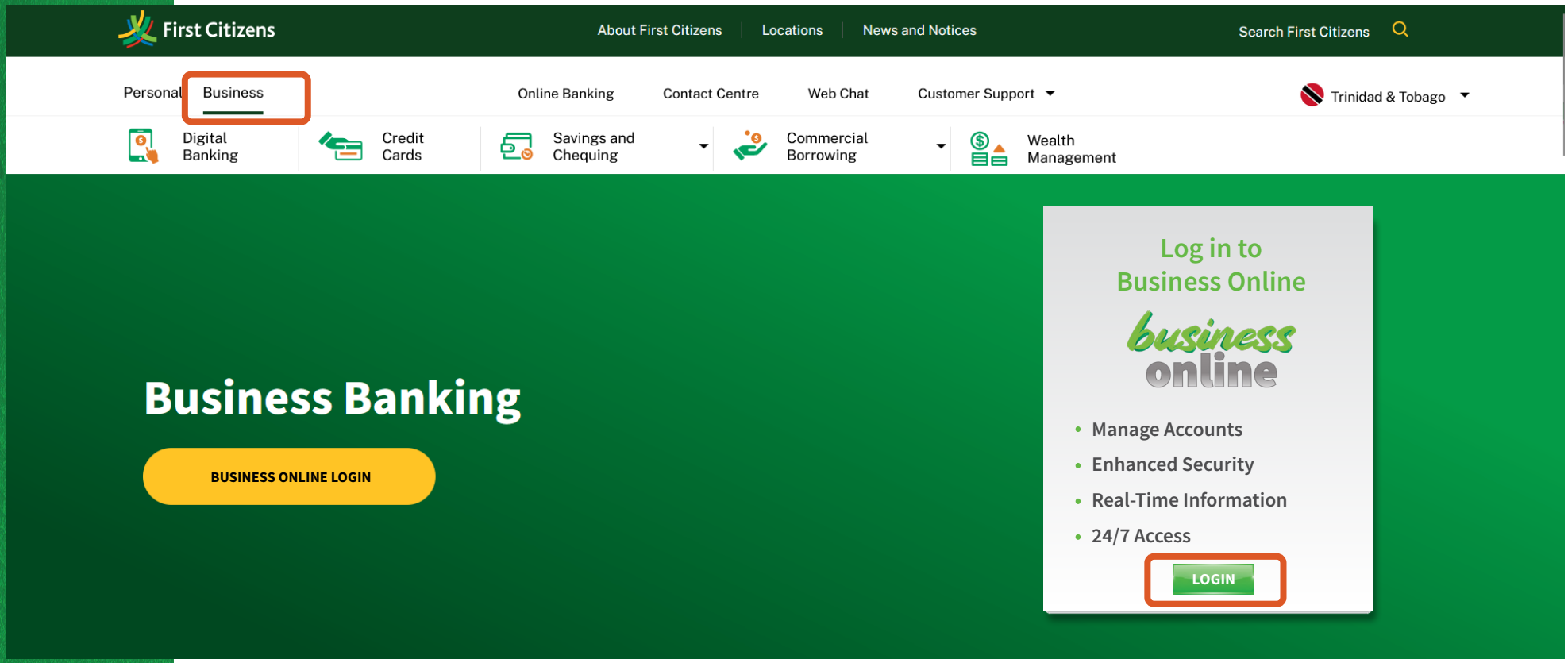
USER GUIDE

Account Log In

Account Log In

Access Business Online via the First Citizens website and click the **“LOGIN”** button.

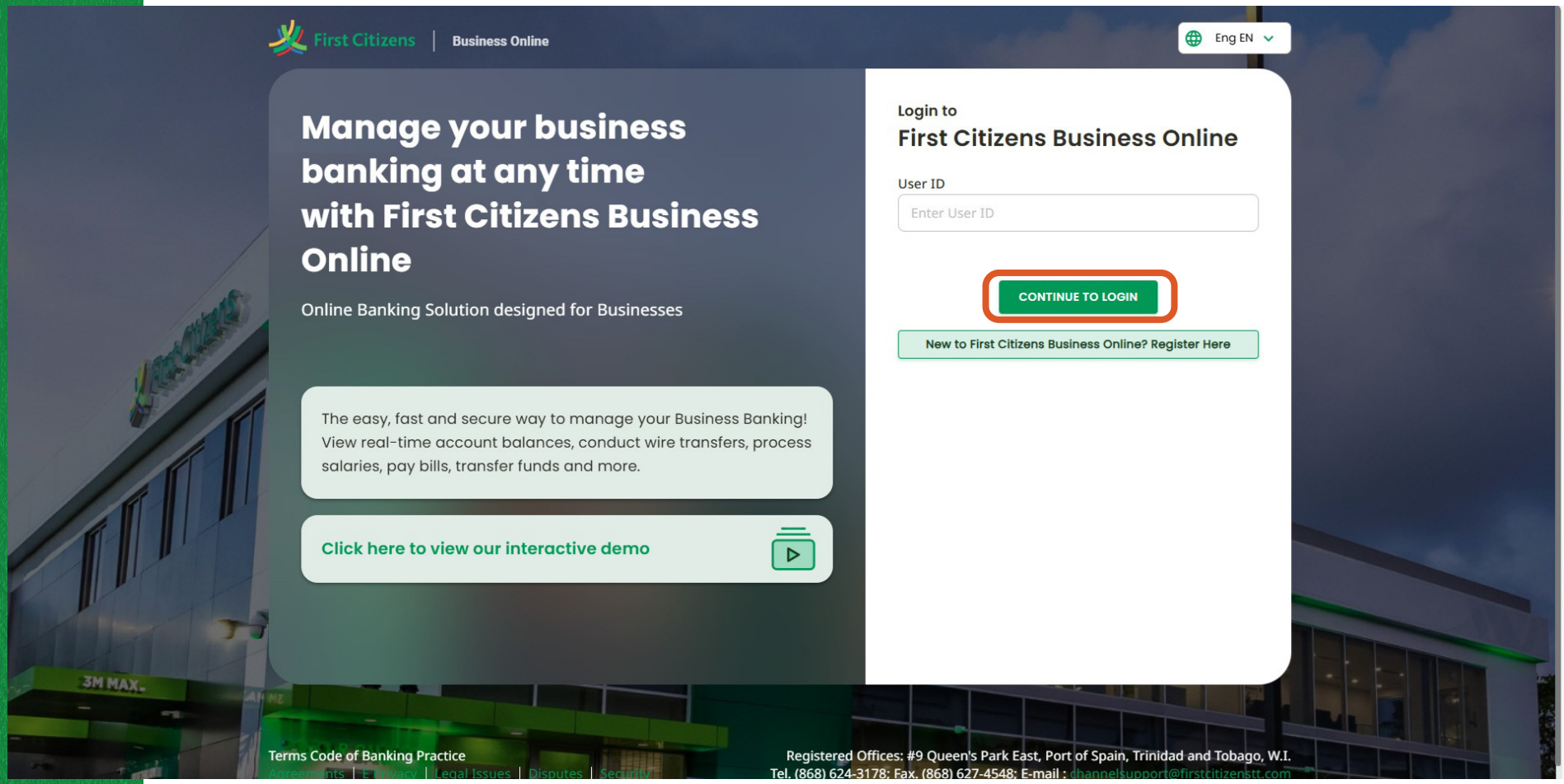
Note: To log in, you must have been successfully enrolled on the Business Online platform.



2

Account Log In

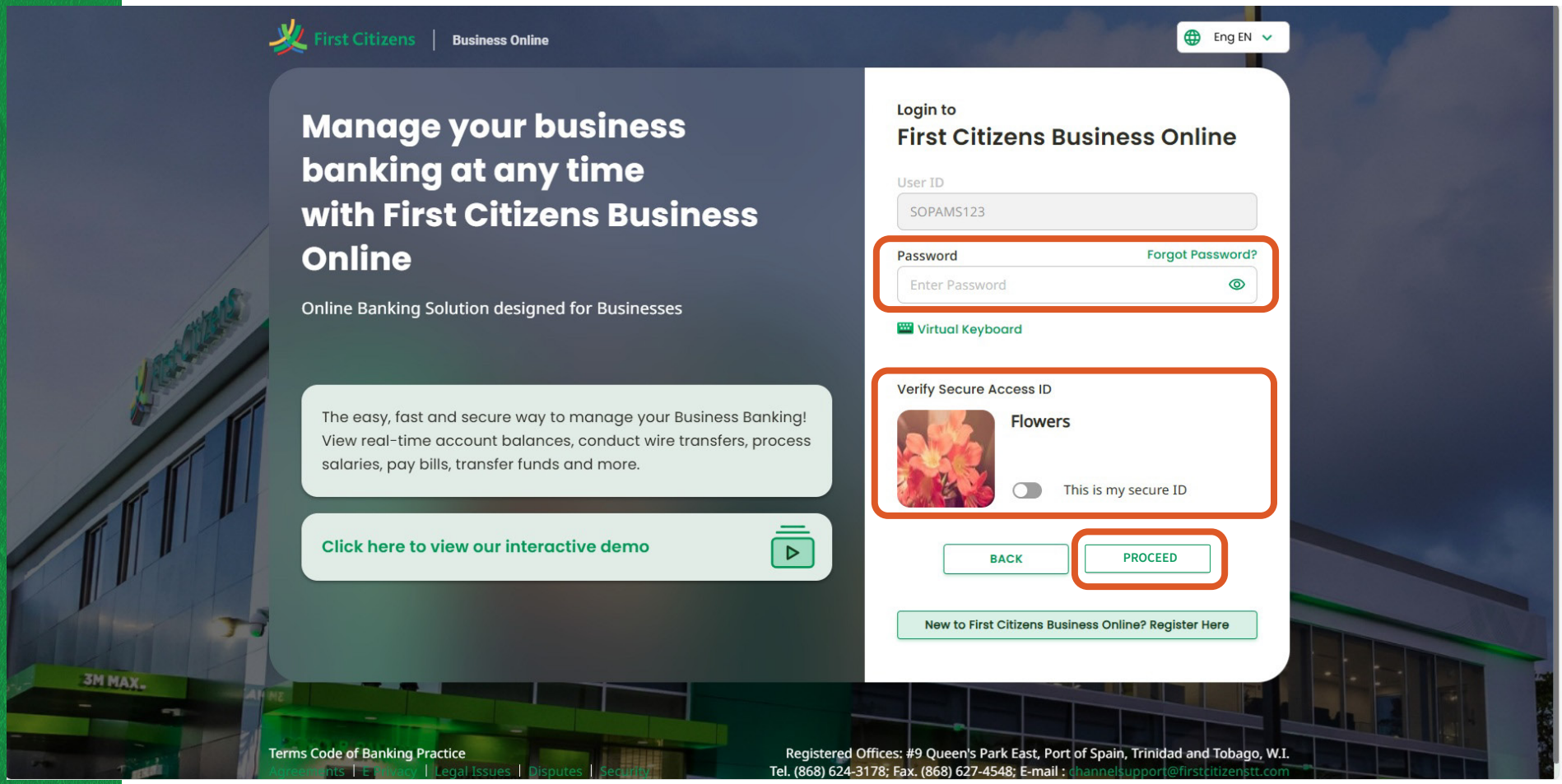
1. Enter your **User ID.**
2. Click **“Continue to login”** to proceed.



3

Account Log In

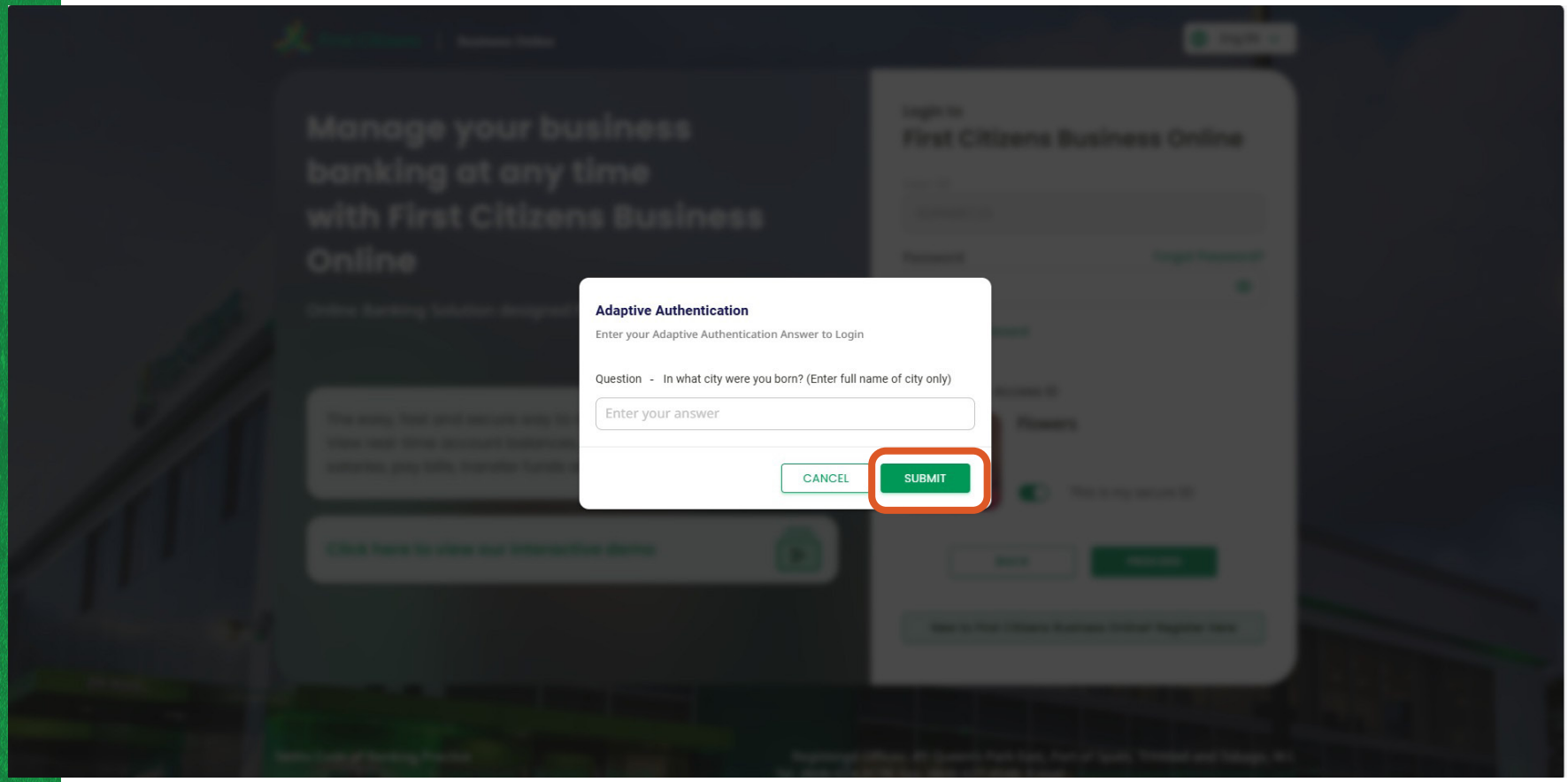
1. Enter your **password.**
2. Verify the **Secure Access ID.**
3. Click **“Proceed”** to continue.



4

Account Log In

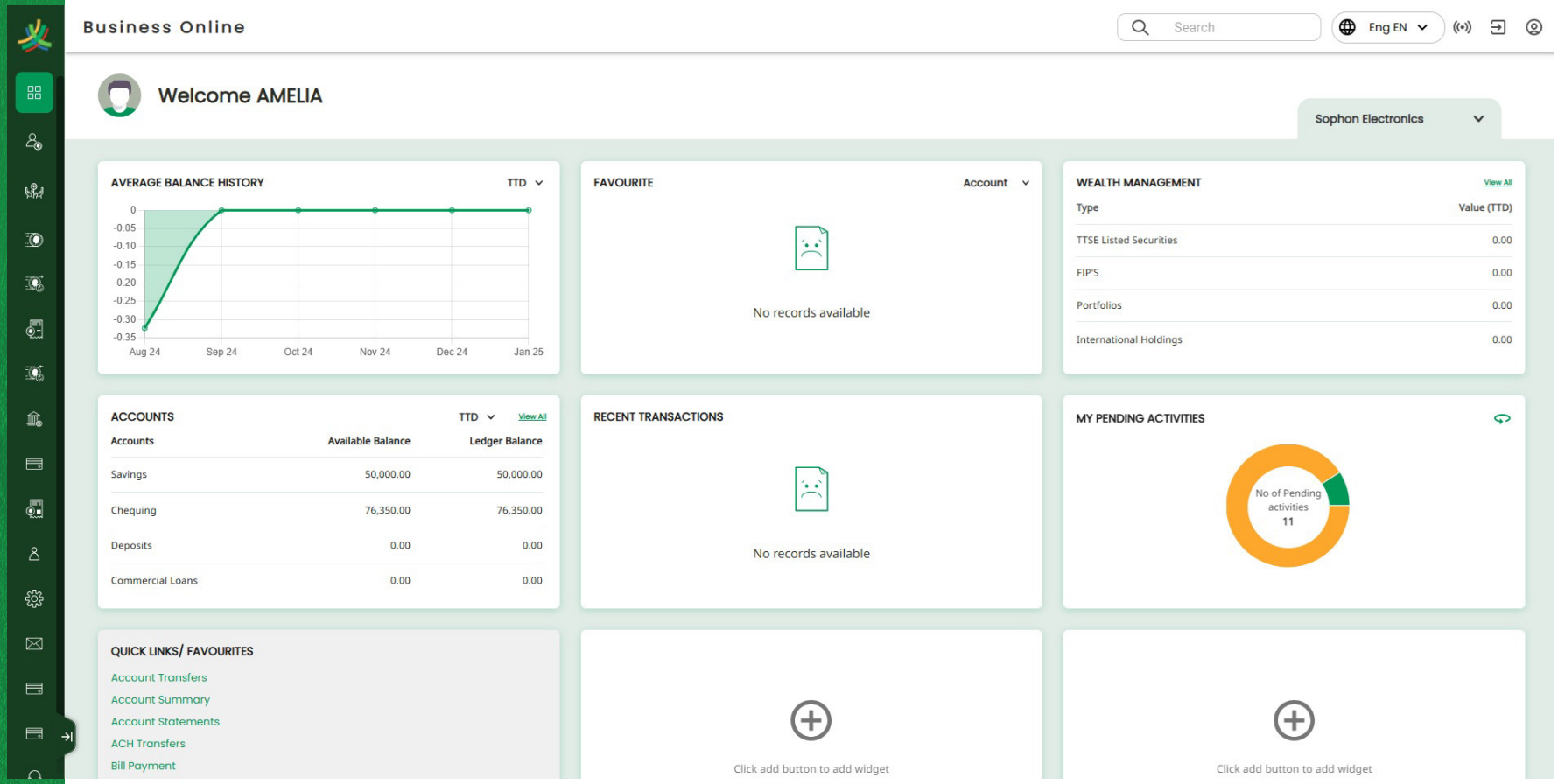
1. Enter your response to the security question.
2. Click **“Submit”** to proceed.



5

Account Log In

You have **successfully logged in** to First Citizens Business Online.



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Contact Us:

Email: businessonline@firstcitizenstt.com

Call: 62-FIRST, Select Option 2

First Citizens