First Citizens

business online

USER GUIDE

Stop Cheque Payment

Stop Cheque Payment

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Once logged in, click the Dashboard icon at the top of the left menu bar or scroll to the bottom and click the arrow to expand the menu options.

Stop Cheque Payment

Select the **"Stop Payment"** option.

Stop Cheque Payment

Select the **"Create"** option.

First Citizens

- **Dashboard**
- Accounts
- Account Transfer
- ACH
- Bill Payment
- Wire Transfer
- RTGS
- Stop Payment
  - Create
  - Pending
  - History
- Administration

Create

Search

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RECENT TRANSACTIONS

Date	Ref No	Transaction Amt (TTD)
30 Apr 2025	13	↙ 4,000.00
30 Apr 2025	14	↙ 50.00
30 Apr 2025	11	↗ 321.00
30 Apr 2025	7	↙ 321.00
30 Apr 2025	10	↙ 100.00

Showing Last 10 Transactions

QUICK LINKS/ FAVOURITES

Account Transfers
Account Summary
Account Statements
ACH Transfers
Bill Payment
Credit Cards
Messaging

LOANS

No records available

CREDIT CARD

No records available

cords available

Stop Cheque Payment

Complete the fields below and click **"Continue"** to proceed.

*Please note: You can create a stop payment for a single cheque, multiple cheques, or a range of cheques. You can enter a maximum of 10 cheques per submission if **"Multiple Cheque"** is selected. Stop payment requests will be processed in real-time during business days. Any requests made outside of business hours will be processed on the next business day.*

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Stop Cheque Payment
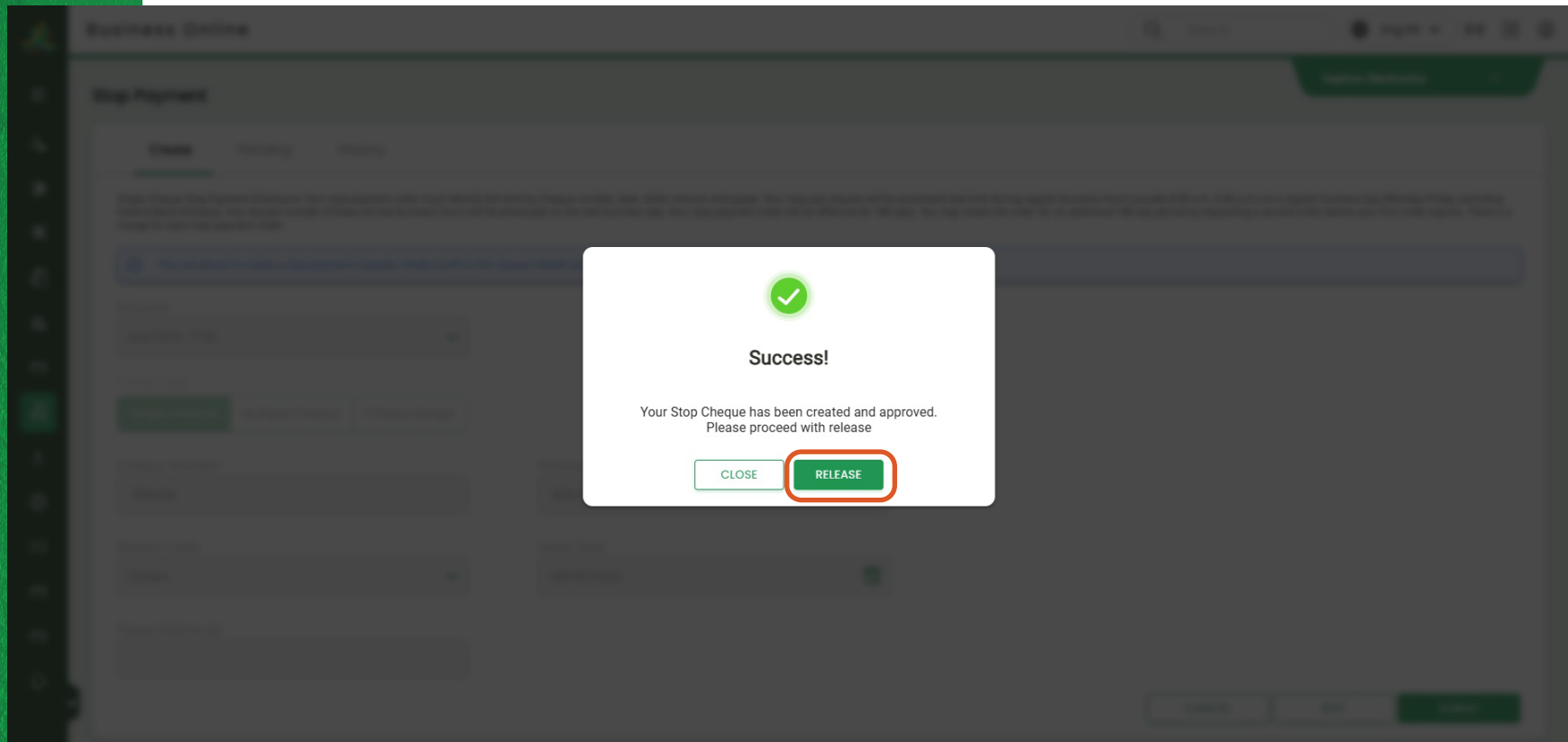
Click **"Submit"** to confirm the request and proceed.

Stop Cheque Payment

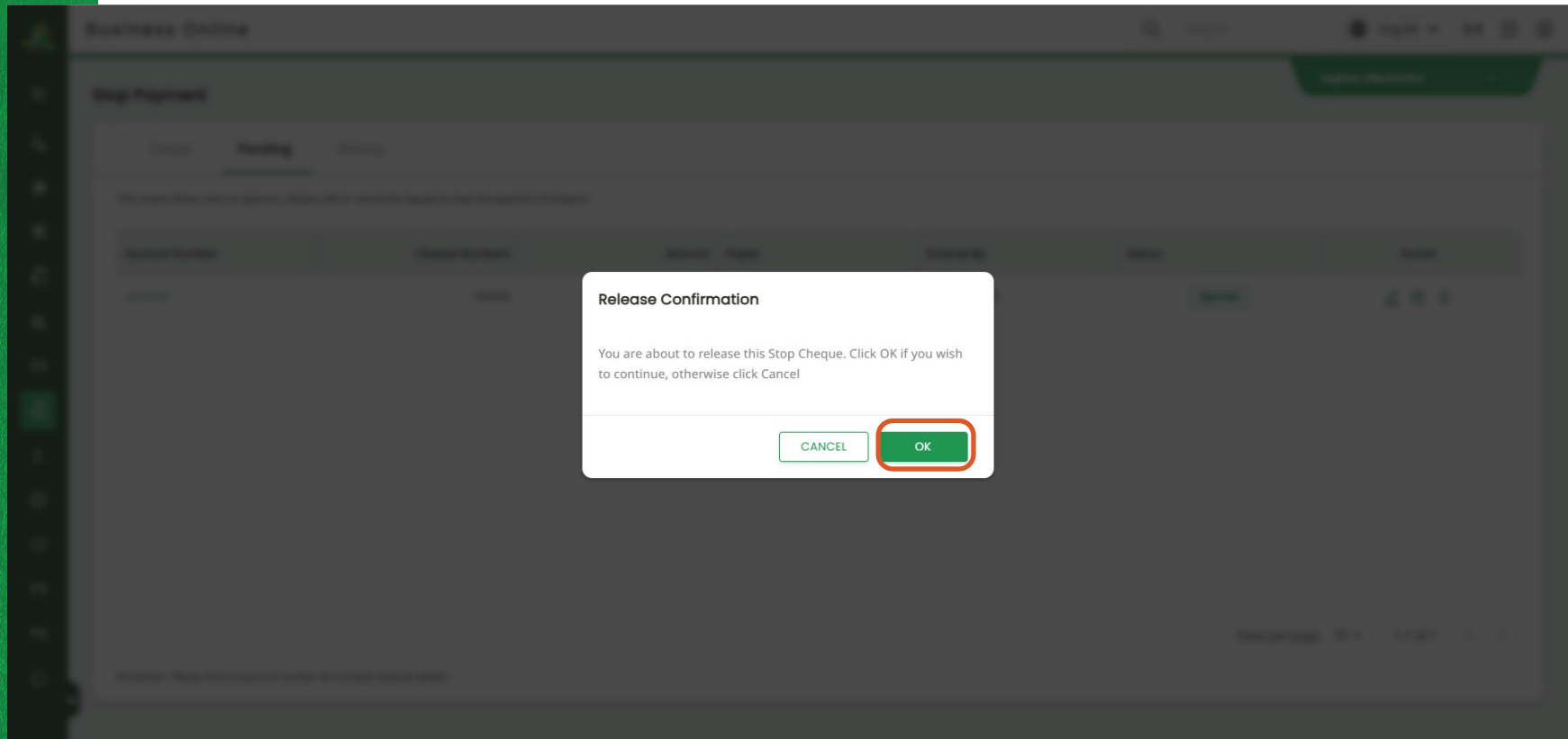If dual control is not enabled, click **"Release"** to continue.

If dual control is enabled, please contact your company's administrator to approve and release the request.

Stop Cheque Payment

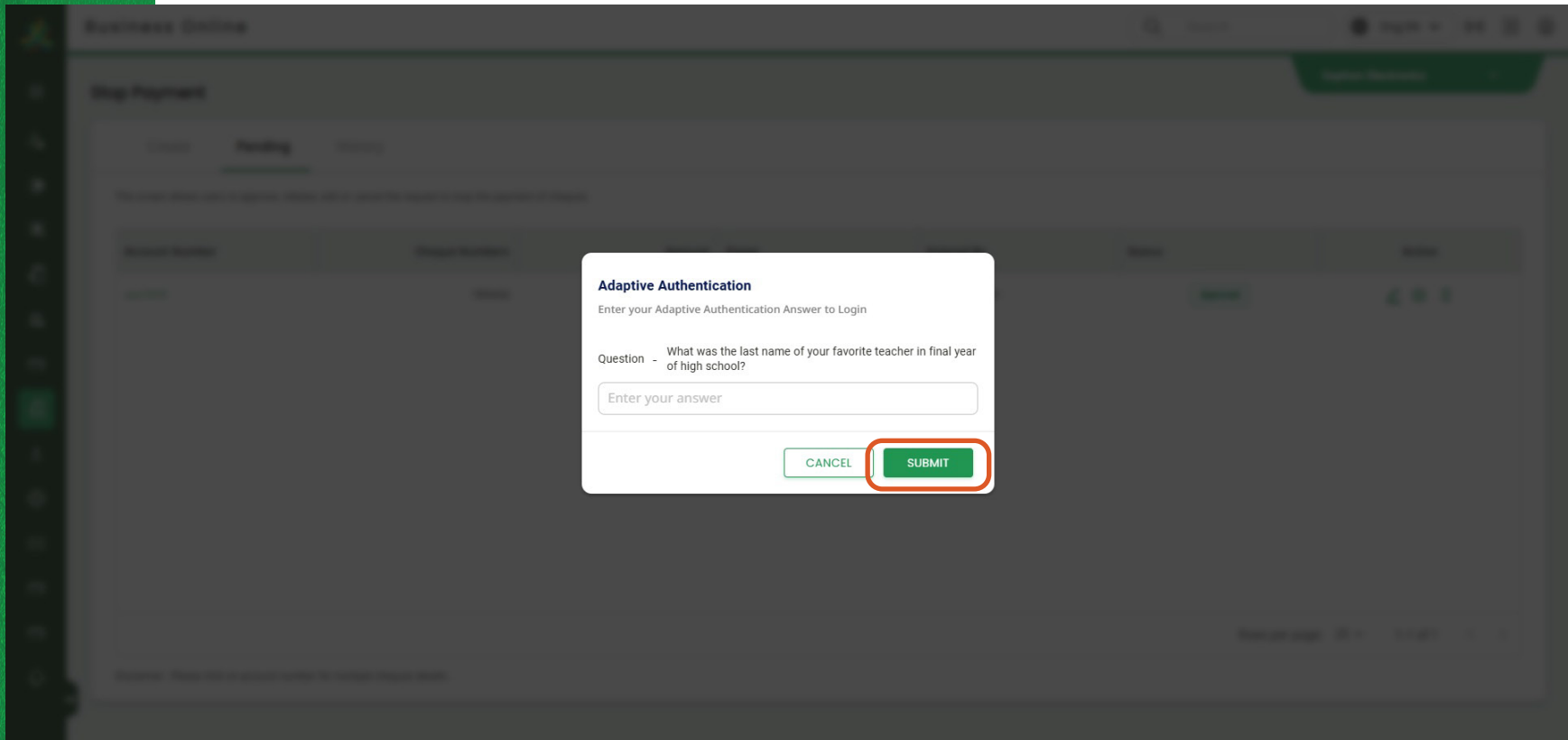Select **"OK"** to confirm the release of the Stop Cheque request.

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Stop Cheque Payment

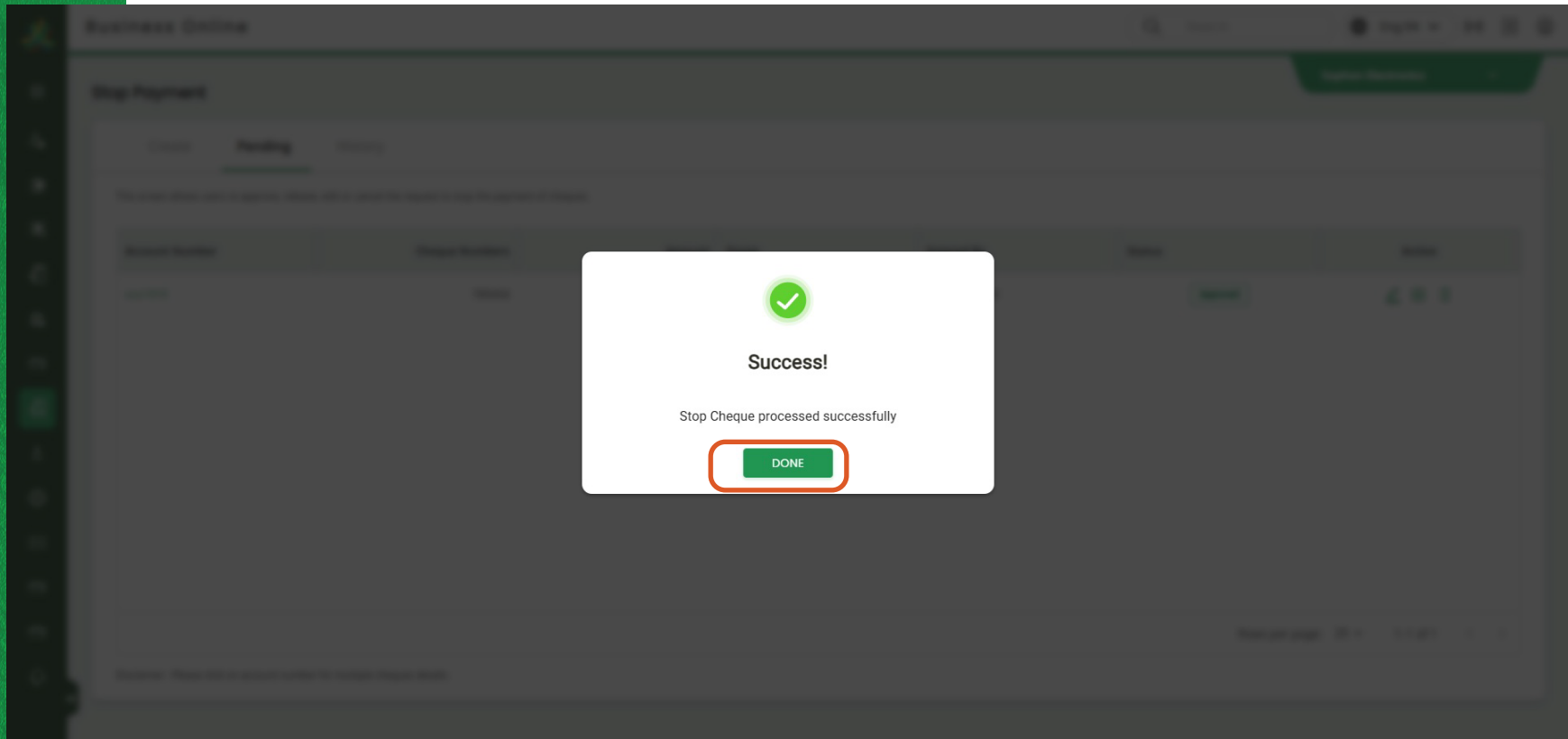Enter your response to the Adaptive Authentication security question
Click "Submit" to proceed.

Stop Cheque Payment

Congratulations! Your Stop Cheque submission was successfully processed.
Click **"Done"** to exit.

Stop Cheque Payment

To view the submission, select the **"History"** tab.

Please note, you can filter your submissions and view the status of each request.

Select the account number from the dropdown menu to view a summary of the submission.

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Contact Us:

Email: businessonlinequeries@firstcitizenstt.com

Call: 62-FIRST, Select Option 2

First Citizens