



First Citizens

business
online

USER GUIDE

Account Log In

1

Account Log In

Access Business Online via the First Citizens website and click the “**LOGIN**” button.

Note: To log in, you must have been successfully enrolled on the Business Online platform.

The screenshot shows the First Citizens website homepage. At the top, there is a navigation bar with links for "About First Citizens", "Locations", "News and Notices", and a search bar. Below the navigation bar, there are two main categories: "Personal" and "Business". The "Business" category is highlighted with a red box and a dropdown menu containing "Online Banking", "Contact Centre", "Web Chat", and "Customer Support". Under "Customer Support", there is a link to "Business Online". The main content area features a large green banner with the text "Business Banking" and a yellow button labeled "BUSINESS ONLINE LOGIN". To the right, there is a white callout box with the text "Log in to Business Online" and the "business online" logo. Below the logo, there is a bulleted list of benefits: "Manage Accounts", "Enhanced Security", "Real-Time Information", and "24/7 Access". A red box highlights the "LOGIN" button at the bottom of the callout box.

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Account Log In

1. Enter your **User ID**.
2. Click “**Continue to login**” to proceed.

The screenshot shows the First Citizens Business Online login interface. At the top left is the bank's logo and the text "Business Online". At the top right is a language selection dropdown showing "Eng EN". The main heading reads "Manage your business banking at any time with First Citizens Business Online". Below it is the subtext "Online Banking Solution designed for Businesses". A callout box contains the text: "The easy, fast and secure way to manage your Business Banking! View real-time account balances, conduct wire transfers, process salaries, pay bills, transfer funds and more." Below this is a button labeled "Click here to view our interactive demo" with a play icon. On the right side, there is a login form with a placeholder "User ID" and a red-outlined "CONTINUE TO LOGIN" button. Below the button is a link "New to First Citizens Business Online? Register Here". At the bottom of the page, there are links for "Terms & Conditions", "Code of Banking Practice", "Privacy", "Legal Issues", "Disputes", and "Security". The footer provides the registered address: "#9 Queen's Park East, Port of Spain, Trinidad and Tobago, W.I.", telephone number: "(868) 624-3178", fax number: "(868) 627-4548", and email: "channelsupport@firstcitizenst.com".

3

Account Log In

1. Enter your **password**.
2. Verify the **Secure Access ID**.
3. Click “**Proceed**” to continue.

The screenshot shows the First Citizens Business Online website. On the left, there's a large banner with the text "Manage your business banking at any time with First Citizens Business Online" and a "Click here to view our interactive demo" button. On the right, the login form is displayed. It includes fields for "User ID" (SOPAMS123) and "Password" (Enter Password), which is highlighted with a red rectangle. Below the password field is a "Virtual Keyboard" button. A second red rectangle highlights the "Verify Secure Access ID" section, which shows a flower image labeled "Flowers" and a toggle switch labeled "This is my secure ID". At the bottom of the form are "BACK" and "PROCEED" buttons, with the "PROCEED" button also highlighted with a red rectangle. A link "New to First Citizens Business Online? Register Here" is located at the bottom right of the form area.

First Citizens | Business Online

Eng EN

Manage your business banking at any time with First Citizens Business Online

Online Banking Solution designed for Businesses

The easy, fast and secure way to manage your Business Banking! View real-time account balances, conduct wire transfers, process salaries, pay bills, transfer funds and more.

Click here to view our interactive demo

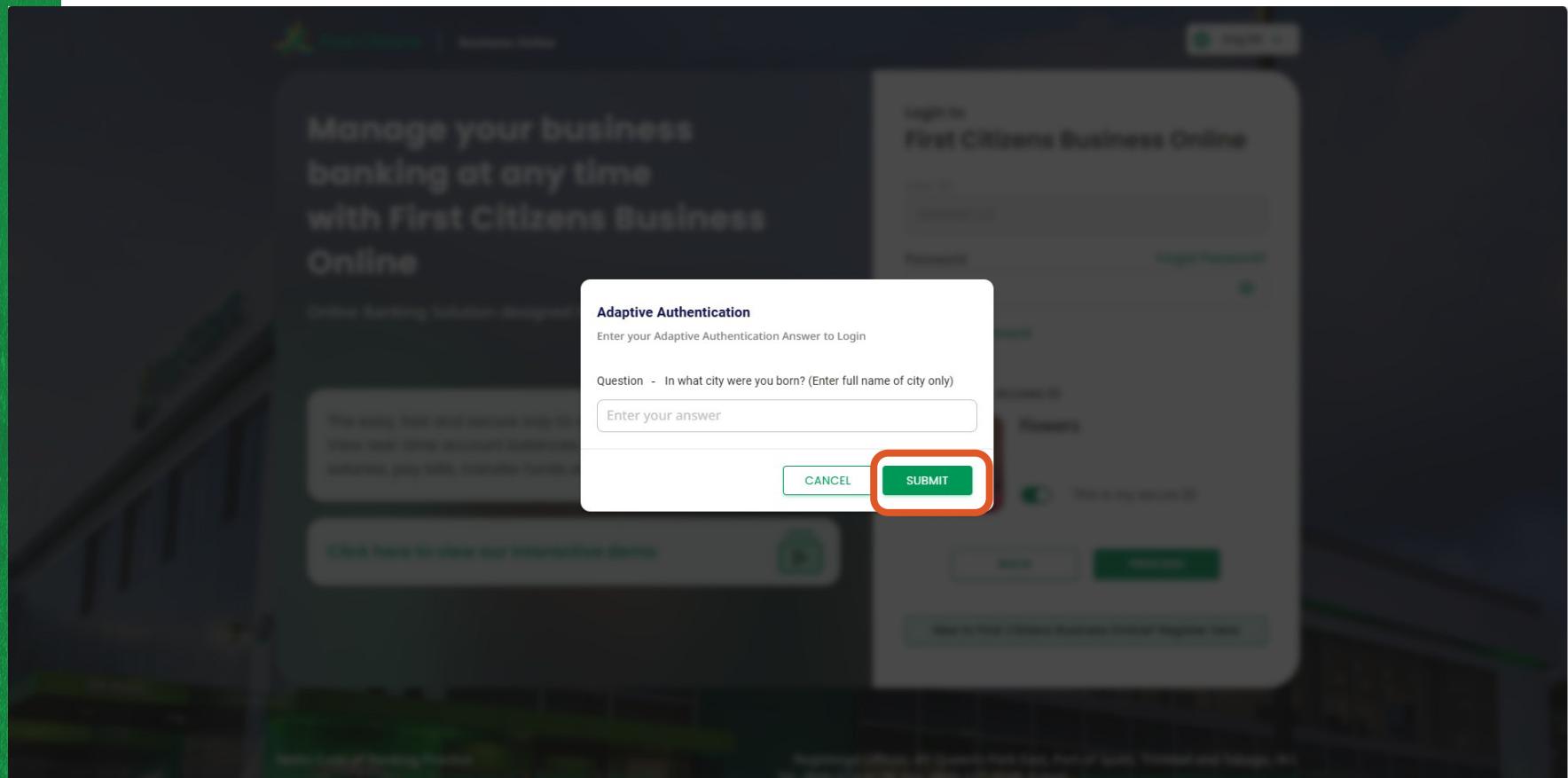
Terms & Conditions | Code of Banking Practice | Agreements | E Privacy | Legal Issues | Disputes | Security

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Account Log In

1. Enter your response to the security question.
2. Click “**Submit**” to proceed.



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Account Log In

You have **successfully logged in** to First Citizens Business Online.

Business Online

Welcome AMELIA

Sophon Electronics

AVERAGE BALANCE HISTORY

FAVOURITE

WEALTH MANAGEMENT

ACCOUNTS

RECENT TRANSACTIONS

MY PENDING ACTIVITIES

QUICK LINKS/FAVOURITES

Click add button to add widget

Click add button to add widget

The screenshot shows the First Citizens Business Online dashboard. At the top, there's a header with a search bar, language selection (Eng EN), and other navigation icons. Below the header, a welcome message "Welcome AMELIA" is displayed, along with a dropdown menu for "Sophon Electronics".

The main area consists of several cards:

- AVERAGE BALANCE HISTORY:** A line graph showing balance from Aug 24 to Jan 25. The balance starts at approximately -0.35 and rises sharply to 0 by Sep 24, remaining flat thereafter.
- FAVOURITE:** A card showing a placeholder icon and the message "No records available".
- WEALTH MANAGEMENT:** A table showing investment types and their values (TTD). All values are 0.00.

Type	Value (TTD)
TTSE Listed Securities	0.00
FIP'S	0.00
Portfolios	0.00
International Holdings	0.00
- ACCOUNTS:** A table showing account details like Available Balance and Ledger Balance for Savings, Chequing, Deposits, and Commercial Loans.
- RECENT TRANSACTIONS:** A card showing a placeholder icon and the message "No records available".
- MY PENDING ACTIVITIES:** A donut chart indicating 11 pending activities.
- QUICK LINKS/FAVOURITES:** A list of links including Account Transfers, Account Summary, Account Statements, ACH Transfers, and Bill Payment.
- Two empty widget slots at the bottom with a plus sign and the text "Click add button to add widget".

On the left side, there's a vertical sidebar with various icons representing different features of the application.

business online

Contact Us:

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First Citizens

