



First Citizens

*business*  
**online**

U S E R   G U I D E

**Account  
Log In**

1

# Account Log In

Access Business Online via the First Citizens website and click the “**LOGIN**” button.

**Note:** To log in, you must have been successfully enrolled on the Business Online platform.

The screenshot displays the First Citizens website interface. At the top, the First Citizens logo is on the left, and navigation links for 'About First Citizens', 'Locations', and 'News and Notices' are in the center. A search bar labeled 'Search First Citizens' is on the right. Below this, a horizontal menu features 'Personal' and 'Business' tabs, with 'Business' highlighted by a red rectangle. To the right of these tabs are links for 'Online Banking', 'Contact Centre', 'Web Chat', and 'Customer Support'. A dropdown menu for 'Trinidad & Tobago' is also visible. Below the menu, a row of service icons includes 'Digital Banking', 'Credit Cards', 'Savings and Chequing', 'Commercial Borrowing', and 'Wealth Management'. The main content area has a green background. On the left, the text 'Business Banking' is displayed above a yellow button labeled 'BUSINESS ONLINE LOGIN'. On the right, a white box contains the text 'Log in to Business Online' followed by the 'business online' logo. Below this, a list of benefits is shown: 'Manage Accounts', 'Enhanced Security', 'Real-Time Information', and '24/7 Access'. At the bottom of this box is a green 'LOGIN' button, which is highlighted by a red rectangle.

First Citizens

About First Citizens | Locations | News and Notices

Search First Citizens

Personal Business

Online Banking | Contact Centre | Web Chat | Customer Support

Trinidad & Tobago

Digital Banking | Credit Cards | Savings and Chequing | Commercial Borrowing | Wealth Management

## Business Banking

BUSINESS ONLINE LOGIN

Log in to Business Online

**business online**

- Manage Accounts
- Enhanced Security
- Real-Time Information
- 24/7 Access

LOGIN



# Account Log In

1. Enter your **User ID**.
2. Click **“Continue to login”** to proceed.

First Citizens | Business Online

Eng EN

## Manage your business banking at any time with First Citizens Business Online

Online Banking Solution designed for Businesses

The easy, fast and secure way to manage your Business Banking!  
View real-time account balances, conduct wire transfers, process salaries, pay bills, transfer funds and more.

[Click here to view our interactive demo](#)

Login to  
**First Citizens Business Online**

User ID

**CONTINUE TO LOGIN**

[New to First Citizens Business Online? Register Here](#)

Terms Code of Banking Practice  
[Agreements](#) | [Privacy](#) | [Legal Issues](#) | [Disputes](#) | [Security](#)

Registered Offices: #9 Queen's Park East, Port of Spain, Trinidad and Tobago, W.I.  
Tel. (868) 624-3178; Fax. (868) 627-4548; E-mail : [channelksupport@firstcitizenstt.com](mailto:channelksupport@firstcitizenstt.com)

3

# Account Log In

1. Enter your **password**.
2. Verify the **Secure Access ID**.
3. Click **“Proceed”** to continue.

First Citizens | Business Online

Eng EN

## Manage your business banking at any time with First Citizens Business Online

Online Banking Solution designed for Businesses

The easy, fast and secure way to manage your Business Banking! View real-time account balances, conduct wire transfers, process salaries, pay bills, transfer funds and more.

[Click here to view our interactive demo](#)


### Login to First Citizens Business Online

User ID  
SOPAMS123

Password [Forgot Password?](#)  
Enter Password

[Virtual Keyboard](#)

### Verify Secure Access ID

 **Flowers**

☐ This is my secure ID

[BACK](#) [PROCEED](#)

[New to First Citizens Business Online? Register Here](#)

Terms Code of Banking Practice  
[Agreements](#) | [Privacy](#) | [Legal Issues](#) | [Disputes](#) | [Security](#)

Registered Offices: #9 Queen's Park East, Port of Spain, Trinidad and Tobago, W.I.  
Tel. (868) 624-3178; Fax. (868) 627-4548; E-mail : [channelsupport@firstcitizenstt.com](mailto:channelsupport@firstcitizenstt.com)



4

# Account Log In

1. Enter your response to the security question.
2. Click **“Submit”** to proceed.

The screenshot shows the First Citizens Business Online login interface. A modal window titled "Adaptive Authentication" is centered on the screen, prompting the user to answer a security question. The background is a blurred view of the main login page, which includes the First Citizens logo, the text "Manage your business banking at any time with First Citizens Business Online", and a login form with fields for Username and Password. The modal window contains the following text: "Adaptive Authentication", "Enter your Adaptive Authentication Answer to Login", "Question - In what city were you born? (Enter full name of city only)", and an input field with the placeholder "Enter your answer". At the bottom of the modal are two buttons: "CANCEL" and "SUBMIT". The "SUBMIT" button is highlighted with a red rectangular border.

**Adaptive Authentication**  
Enter your Adaptive Authentication Answer to Login

Question - In what city were you born? (Enter full name of city only)

Enter your answer

CANCEL SUBMIT

5

# Account Log In

You have **successfully logged in** to First Citizens Business Online.

Business Online

Welcome AMELIA

Search

Eng EN

AVERAGE BALANCE HISTORY

TTD

Date	Balance (TTD)
Aug 24	-0.35
Sep 24	0.00
Oct 24	0.00
Nov 24	0.00
Dec 24	0.00
Jan 25	0.00

FAVOURITE

Account

No records available

WEALTH MANAGEMENT

[View All](#)

Type	Value (TTD)
TTSE Listed Securities	0.00
FIPS	0.00
Portfolios	0.00
International Holdings	0.00

ACCOUNTS

TTD

[View All](#)

Accounts	Available Balance	Ledger Balance
Savings	50,000.00	50,000.00
Chequing	76,350.00	76,350.00
Deposits	0.00	0.00
Commercial Loans	0.00	0.00

RECENT TRANSACTIONS

No records available

MY PENDING ACTIVITIES

No of Pending activities  
11

QUICK LINKS/ FAVOURITES

[Account Transfers](#)

[Account Summary](#)

[Account Statements](#)

[ACH Transfers](#)

[Bill Payment](#)

Click add button to add widget

Click add button to add widget

Sophon Electronics



# *business* online

## **Contact Us:**

Email: [businessonline@firstcitizensbb.com](mailto:businessonline@firstcitizensbb.com)

Call: 431-4577



**First Citizens**